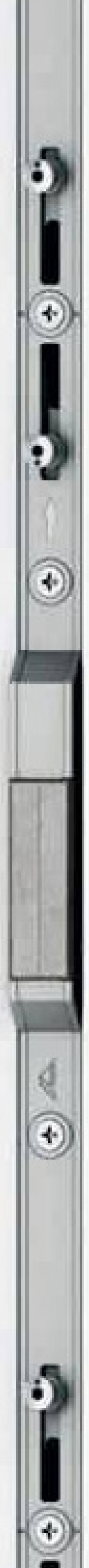




Secure Living

WARRANTY

**SECURITY
GUARANTEED**



WHAT IS SECURE LIVING WARRANTY

At Secure Living, we are so confident in the strength and performance of our associated hardware that we have come up with the Secure Living guarantee. The Secure Living guarantee pays your customers directly if they are successfully broken into via your windows or doors as a direct result of the failure of a hardware product covered by the guarantee.

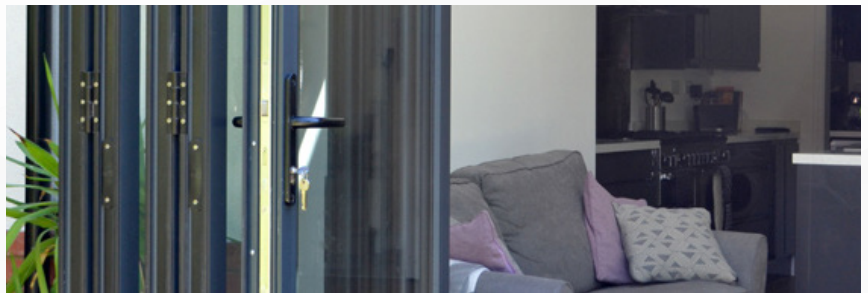
Choosing a supplier for new windows and doors is a major decision and we believe that by offering a FREE security guarantee for the general public, this will give Secure Living approved manufacturers and installers a real edge over their competition.

Secure Living covers the whole door or window where Secure Living approved hardware has been correctly fitted.

REAL CHOICE FOR MANUFACTURERS

Secure Living is the industry's only
MULTI-BRAND guarantee.

This gives Secure Living manufacturers
choices of which products to use, so they
are not restricted to one brand only.



WHAT DOES SECURE LIVING GIVE THE CUSTOMER

In the event that a successful intrusion has been achieved as a direct result of a failure of the approved hardware, Secure Living will:



Pay up to **£1,750** towards the cost of employing an emergency locksmith, glazier or boarding up specialist to gain access and/or secure the property in the immediate aftermath of a break in*



Pay up to **£3,000** towards the cost of repairing or replacing (whichever is cheaper) the door or window. The customer should arrange the repair or replacement directly with the original installer (once the claim has been agreed) and we will cover the cost up to a maximum of **£3,000**.*



Pay up to **£2,000** towards the customer's insurance excess payment. We will pay the customer direct after receiving copies of the relevant paperwork*



Finally, we will make a goodwill payment of up to **£1,250** direct to the end customer which we hope will go some way to alleviating the distress caused by a break in*

HOW DOES SECURE LIVING WORK

We have undertaken a program of security testing on our products. From this testing program we have compiled a list of hardware and furniture items that were included on the various door and window test samples. We offer Secure Living on windows and doors manufactured to profile systems companies' instructions and which are fitted with hardware in our Secure Living Standard and PREMIUM approved lists.

Secure Living Standard already offers the consumer higher pay outs than any other hardware guarantee on the market, but PREMIUM goes a step further.

Each hardware item is rated as approved to Secure Living Standard or Secure Living PREMIUM. We rate each item as Standard or PREMIUM based on a number of factors, including test results and market feedback. Windows and doors geared up exclusively with PREMIUM hardware and furniture items qualify for Secure Living PREMIUM, which potentially pays out at a higher level even than Secure Living Standard.

SECURE LIVING PAYMENT LEVELS

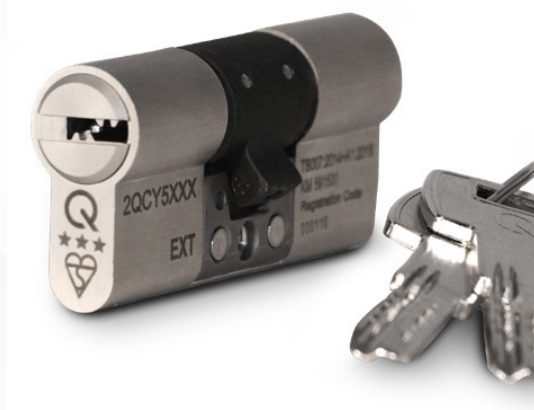
Here are the potential Secure Living Standard and PREMIUM payment levels.

PAYMENT DESCRIPTION	SECURE LIVING STANDARD	SECURE LIVING PREMIUM
Boarding Up/Access	Up to £1000*	Up to £1750*
Repair/Replace	Up to £1500*	Up to £3000*
Insurance Excess	Up to £1500*	Up to £2000*
Goodwill Payment	£1000	£1250

WHICH PRODUCTS ARE INCLUDED IN THE SECURE LIVING GUARANTEE?

At the time of writing hardware for the following windows, residential doors and patio doors (Lifestyle elements) is covered by Secure Living Standard and/or PREMIUM.

WINDOWS	RESIDENTIAL DOORS	LIFESTYLE ELEMENTS
Outward opening window locking systems	Multi-point door locks	
Friction stays	Profile Cylinders	
Friction stay security devices	Hinges	Inline sliding door hardware
Handles	Handles	Profile Cylinders
Tilt & Turn Hardware	Letterboxes (Where fitted)	
	Knockers & Numerals (where fitted)	



Secure Living will actively promote associated products to drive potential buyers to our network of approved installers and manufacturers.

**Terms & Conditions Apply*